

TERMS AND CONDITIONS

DEFINITIONS:

“The Client(s)”: includes all individuals named on the booking form.

“Accommodation”: the chalet and any part there of.

“Party Organiser”: the person signing the booking form and/or any Business, firm or corporate entity making or placing a booking.

CONTRACT:

A contract exists between come-ski.com ltd and the client(s) once the 25% deposit and the Booking Form (signed by the Party Organiser) has been received. The party organiser guarantees payment in full of the total cost, and does so on behalf of, and with the consent of all whom the booking is made for.

PAYMENT:

Booking made prior to 12 weeks before arrival date a deposit of 25% must be received. Booking made between 8 and 12 weeks before arrival a deposit of 50% must be made, Booking made within 8 weeks of arrival date Full payment must be received with the completed booking form. If a deposit is paid, Full payment must be received no later than 8 weeks prior to arrival.

Telephone and email booking will be held for 1 week pending receipt of the completed booking form and appropriate payment.

INSURANCE:

It is now a legal requirement that all guests are fully insured for skiing holidays. To include: mountain rescue, 3rd party liability and off piste activity. Evidence of this cover for each person must be provided to come-ski.com ltd at least 8 weeks prior to arrival.

Come-ski.com ltd reserve the right to terminate the booking and impose cancellation charges in the event that evidence is not provided.

CANCELLATION:

By the Client:

All cancellations must be made in writing by the party organiser. The following charges apply:

More than 8 weeks before arrival: 25% (deposit)*

Within 8 weeks of arrival: 100% total amount

*Deposits are non-refundable under any circumstances

By come-ski.com ltd:

Reserve the right in any circumstances to cancel your holiday. However, we will not cancel your holiday less than 8 weeks before your scheduled arrival date, except for reasons of “force majeure” including war, political unrest, weather, strikes, acts of god, epidemics, riots, civil strike, industrial disputes, terrorist activity, natural and technical disaster.

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ALTERATIONS:

If alterations wish to be made these should be made in writing by the part organiser. Alterations may be considered as a cancellation and appropriate charges applied at the discretion of come-ski.com ltd. Terms and Conditions will continue to apply.

OTHER CLIENTS:

Come-ski.com ltd reserve the right to have other guests in the chalet unless the full chalet is booked.

RESPONSIBILITIES:

You will be responsible for your own travel arrangements and insurance.

Clients undertake to behave in such a way as not to disrupt the enjoyment of other or damage come-ski.com ltd's reputation.

Come-ski.com ltd reserve the right to terminate without compensation the holiday of any person not upholding these conditions with no further obligation to that person.

Any damage to the chalet, or its contents, will be charged to the client and must be settled before departure.

MEALS/DRINKS:

During a seven day vacation meals and accompanying wines are provided on six nights. On the other night which is the staff night off clients are required to eat out and there is no provision of food or drink in the chalet.

At no time during the vacation are clients allowed to use the cooking facilities. Any such use would contravene the provisions of our insurance cover.

REFUNDS:

No refunds in respect of meals not taken will be given.

INDEMNITY:

The party Organiser signs the booking form and accepts these Terms and Conditions on behalf of the client(s) and shall be responsible for all actions, loss, damage and costs caused by any client(s). They shall indemnify come-ski.com ltd against any claims including legal costs made against the company by any person or company.

WEBSITE/BROCHURE INFO:

Come-ski.com ltd make the effort to ensure all info provided on the website (www.come-ski.com) and in any literature is accurate.

Come-ski.com ltd reserves the right to make changes and alterations and you will be notified, where possible, before your arrival date.

This contract is made on the terms of these booking conditions which are governed by English law and both parties shall submit to the jurisdiction of the English courts at all times.